

MOHAMMED ALI

POSTIVE MINDSET

INFO:

ADDRESS

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LINKS

[LinkedIn](#)
[Facebook](#)
[Portfolio](#)

SKILLS

- Change Management
- MS Office
- WordPress
- Adobe Suite
- GitHub
- Jira
- BugZilla
- Regression Testing
- Functional Testing
- User Stories
- People Skills
- Team Management
- Quick Learner

PROFILE:

A passionate and experienced Software Test Engineer with over a decade of hands-on experience working with E-commerce Teams in different roles in well-known organizations.

A team contributor who has the ability to effectively manage and achieve project goals using my understanding and experience working on past projects. Able to effectively research and analyze business processes, designing and implementing business solutions.

In-depth background in troubleshooting problems creates defects with detailed steps to reproduce and help to find a resolution. Also having in-depth Knowledge of Agile Project Management methodologies, including Scrum.

Open mindset individual eager to learn and grow. A team-player with positivity.

EMPLOYMENT HISTORY

Co-Founder - JobPot

Seattle WA

May 2020 - Present

Design & Implement a one-stop platform with a user friendly UI, to help a candidate create a resume online, upload your resume, seek potential job listings, apply for jobs, get matched to jobs with your skills, find salary scales, and the skills you may need to land on your next career.

Product Owner - Alaska Airlines

Seattle WA

Jan 2019 & Mar 2020

- Support various guest facing digital products at Alaska Airlines
- Track Performance issues on our platform and write defects to the Team
- Research Issues, Analyze and Report issues
- Backlog refinement & prioritization
- Creating user stories
- Attend Scrum ceremonies
- Planned and managed meetings and special events to create team engagement.

Software Test Engineer- Alaska Airlines

San Francisco CA

Apr 2018 & Dec 2018

- Perform end-to-end Testing on Alaska Airlines Digital Platforms. (Web,Kiosk,App)
- Log Bugs in JIRA and follow-up with Product Teams on ETA's.
- Work on Incident Reporting Tool, Testing functions and writing steps to reproduce
- Successful completed AS + VS system Integration for Merger

QA Test Engineer- Virgin America/Alaska Airlines

San Francisco CA

Apr 2016 & Apr 2018

- Complete end-to-end testing on virginamerica.com and alaskaair.com
- Test updated contents on our digital application. (Web, Mobile & Kiosk)
- Testing new implemented changes to make sure is working as expected.
- Organized and prioritized assignments in an efficient manner
- Write Test cases for new functionalities for new features & perform Regression Testing

QA Test Engineer- Virgin America

San Francisco CA

Dec 2011 & Sept 2017

Test Virgin America E-commerce Website, implement changes in accordance with the Business Requirements. Test the Reservation System software for any issues and or bugs, work on process changes and enhancements. Work closely with the developers on fixing bugs/issues. Test all software (Website, kiosk, Mobile APP, Internal Sites, Crew Sites/. Writing Test Cases, making changes to existing test cases to make testing more effective. Testing functions on Mobile site and Apps. Test ADA site for disability guests.

System Analyst - Virgin America**San Francisco CA**

Dec 2011 - Apr 2015

- Testing and understand the Sabre Reservations Systems. Test all Project implementations and made sure our E-Commerce platforms were working as expected. Support all teams at Virgin America on issues encountered while using the software.
- Assisted the Airport team-members when issues arose with bookings in Real time. Created daily logs on issues reported and finding better ways to assist.

Guest Service Lead - Virgin America**San Francisco CA**

May 2008 & Jun 2013

Joined as a Guest Services Team-member and was promoted to Guest Services Lead. I created daily Shift rosters, Meet (Greet Guests, Welcome Guests, assist irate guests, managed the Safety Team at SFO Airport. Purchase aircraft inventory and general Station supplies. Creating expense reports, assisting teammates at check-ins, boarding and departures keeping safety as our number one priority.

EDUCATION**Full Stack Software Development, TrueCoders****Alabama**

Jul 2020-Oct 2020

C# Programming & MySQL, SoloLearn**SoloLearn Online**

Aug 2020-Sep 2020

Agile Software Testing Certificate**New York****International Software Testing Board**

Jul 2017-Jul 2017

**Certified Software Tester,
International Software Testing Board****Sunnyvale, CA**

Sep 2015-Sep 2015

Bachelors in Arts, Institute of Applied Education**Auckland N.Z**

May 2001-Jul 2004

Certificate in Business, Institute of South Pacific**Suva, Fiji**

Oct 1999-Apr 2001

-----reference upon request-----