

MOHAMMED ALI

INFO

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LINKS

[LinkedIn](#)

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[QlikDesign](#)

SKILLS

JIRA

● ● ● ● ○

Change Management

● ● ● ● ○

SQL

● ● ● ○ ○

Microsoft Office

● ● ● ● ○

Microsoft Azure

● ● ● ○ ○

Functional Testing

● ● ● ● ○

GitHub

● ● ● ● ○

Sabre Reservation System

● ● ● ● ●

Good people skills

● ● ● ● ●

Fast Learner

● ● ● ● ○

LANGUAGES

Hindi

● ● ● ● ○

Urdu

● ● ● ● ○

PROFILE

An Experienced and passionate Software Test Engineer with over 10 years of experience working with E-commerce Teams in well known organizations. Dedicated team contributor with the ability to effectively manage and achieve project goals, leveraging my complex understanding of systems engineering concepts. Bringing forth a proven track record of effectively researching and analyzing business processes, procedures, designing and implementing business solutions.

A team-player holding strong background in troubleshooting problems and finding resolution. Knowledge of Agile project management methodologies including SCRUM. Open minded and also eager to learn and grow. A Team-player with positive mindset.

EMPLOYMENT HISTORY

Technical Product Owner, Alaska Airlines

Seattle

Jan 2019 — Mar 2020

- ▣ Support various digital products across E-comm.
- ▣ Research, analyze, and debug issues.
- ▣ Planned and managed meetings and special events to support company efforts.
- ▣ Contributed to the creation of company objectives and support the efforts.
- ▣ Writing defects on bugs in system.

Software Test Engineer, Alaska Airlines

San Francisco

Apr 2018 — Dec 2018

- ▣ Testing Alaskaair.com, Self Service Kiosk & Mobile Apps,
- ▣ Learning various Alaska products. (AS.com, M.alaskaair.com, Self Service, Solar
- ▣ Working Cherwell Tickets and finding root cause
- ▣ Open Defects with steps to reproduce

QA Test Engineer , Virgin America + Alaska Airlines [merge]

San Francisco

Apr 2016 — Apr 2018

- ▣ Successfully completed AS + VX system integration
- ▣ Completing end to end testing on VirginAmerica.com and Apps.
- ▣ Upon Merger, removing contents to reflect expected changes.
- ▣ Testing new implemented changes to make sure is working as expected.
- ▣ Tested Web Application, Mobile as well as Self Service Kiosk (VX & AS)
- ▣ Organized and prioritized assignments in an efficient manner.

QA Test Engineer, Virgin America

San Francisco

Dec 2011 — Sep 2017

HOBBIES

Traveling, Indoor & outdoor activities, spending time with families.

Test Virgin America E-commerce Website, implement changes in accordance with the Business Requirements. Test the Reservation System software for any issues and or bugs, work on process changes and enhancements. Work closely with the developers on fixing bugs/issues. Test all software (Website, Kiosk, Mobile-APP, Internal Sites, Crew Sites). Writing Test Cases, making changes to existing test-cases to make testing more effective. Testing functions on Mobile site and Apps. Test ADA site for disability guests.

Reservation System Analyst, Virgin America

San Francisco

Dec 2011 — Apr 2015

Support in testing the new Sabre Reservation System. Testing and understand the product. Test the project implementation and made sure our E-Comm platform was working as expected. Support the entire teams on any issues encountered using the software.

Assisted the Airport team-members when issues arose with bookings (Real time). Created daily logs on issues reported and finding better ways to assist.

Guest Services Lead -SFO Airport, Virgin America

San Francisco

May 2008 — May 2011

Joined as a Guest Services Team-member and was promoted to Guest Services lead. I created daily shift rosters, Meet & Greet Guests, Welcome Guests, assist irate guests,, Managed the Safety Team at SFO Airport. Purchasing aircraft inventory and general Station supplies. Creating expense report, assisting teammates , check-ins, boarding and departures keeping safety as our number one priority.

EDUCATION

Full Stack Software Development, TrueCoders

Alabama

Jul 2020 — Oct 2020

Fundamentals of C# Programming, SoloLearn

Online Learning

Aug 2020 — Sep 2020

Fundamentals to MYSQL, SoloLearn

Online

Sep 2020 — Sep 2020

Agile Software Testing Certificate , International Software Testing Board

New York

Jul 2017 — Jul 2017

Certified Software Tester, International Software Testing Board

Sunnyvale, CA

Sep 2015 — Sep 2015

Bachelors in Arts, Institute of Applied Education

Auckland,NZ

May 2001 — Jul 2004

Certificate in Business, Institute of South Pacific

Suva, Fiji Islands

Oct 1999 — Apr 2001

REFERENCES

References available upon request